

APARTMENT BOOKINGS TERMS

Apartment A

Room 1: DOUBLE OCCUPANCY ENSUITE ROOM

A ROOM WITH PRIVATE BATHROOM, CEILING FAN/A.C, FREE WIFI, HOT WATER

Room 2: DOUBLE OCCUPANCY ROOM

A ROOM WITH PRIVATE BATHROOM, CEILING FAN/A.C. FREE WIFI, HOT WATER

Apartment B

Room 1: DOUBLE OCCUPANCY ENSUITE ROOM

A ROOM WITH PRIVATE BATHROOM, CEILING FAN/A.C, FREE WIFI, HOT WATER

Room 2: DOUBLE OCCUPANCY ROOM

A ROOM WITH PRIVATE BATHROOM, CEILING FAN/A.C. FREE WIFI, HOT WATER

Booking Terms & Conditions

When booking your credit card is used to secure your room with a deposit equivalent to the first night's stay. The deposit will be refunded according to the cancellation conditions. Full booking balance is due on the day of arrival. Payments by cash and the following cards: Visa Debit / Delta, Visa Credit, Mastercard - no charge. For group bookings, we require a 30% deposit by credit card or bank transfer prior to arrival.

In the case of a no show your credit card details will be used to pay our 'no show' fee of 30%. If cancelled 0 - 48 days before arrival, 30% admin fee will be charged of the total amount.

Cancellation Conditions

If a booking is cancelled less than 1 day before arrival then a charge equal to the first night of the stay will be made. In the event of a no show or booking reduction (after arrival date) a charge equal to the first night of the stay will be taken and the remaining amount will be refunded.

Policy

1. Check in Between 10:00 and 22:00 - Check out by 12:00.
2. All guests must be 18 or over, no children are allowed.
3. We are unable to cater for pets
4. Smoking is allowed in some of the open air areas
5. Parking for all guests is available on site and is free of charge.
6. **Your arrival time: Please provide us with your estimated arrival time at Kotoko International Airport when booking if you require airport transfer.**

Payment Conditions

A deposit equal to the first night of the stay is required when booking.

Check-In Notes

Airport pick up available upon request – GHS100.00 If you happen to arrive on an early flight and if you're bed's available, you'll be able to check in early to sleep. Your bed will be kept until 10pm, so if you expect to arrive after 10pm, make sure that you notify us in advance, otherwise we reserve the right to reallocate the bed to another guest.
